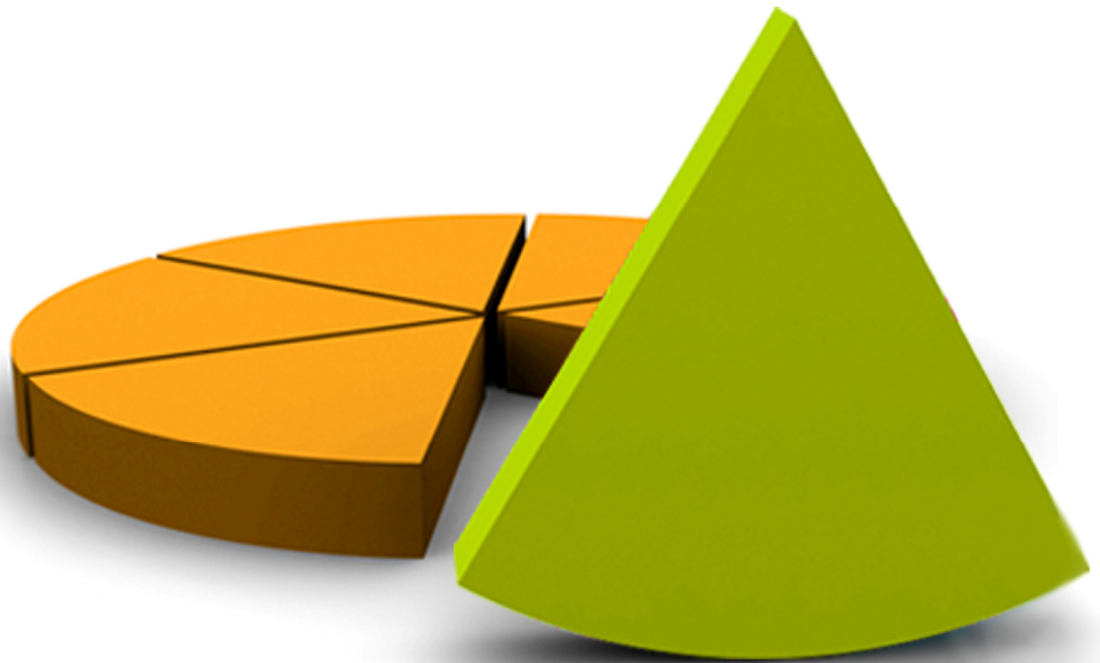
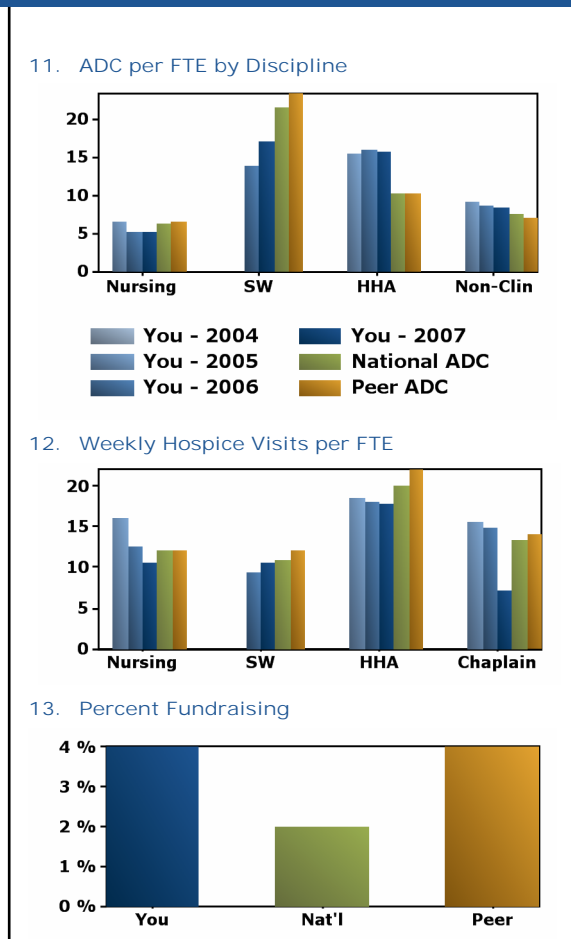
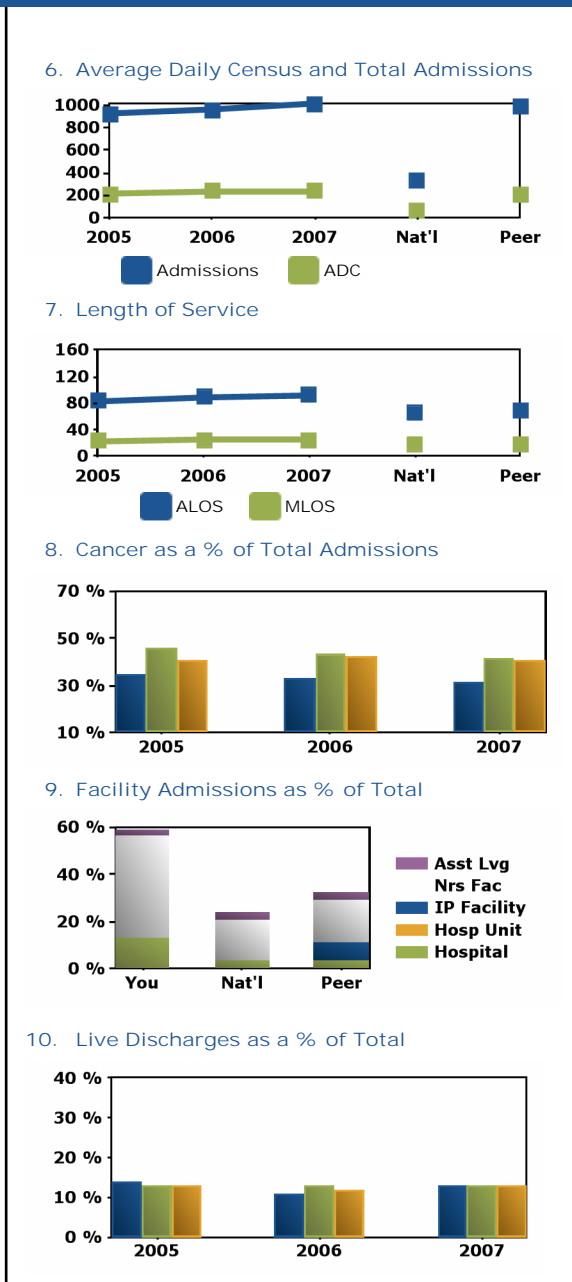
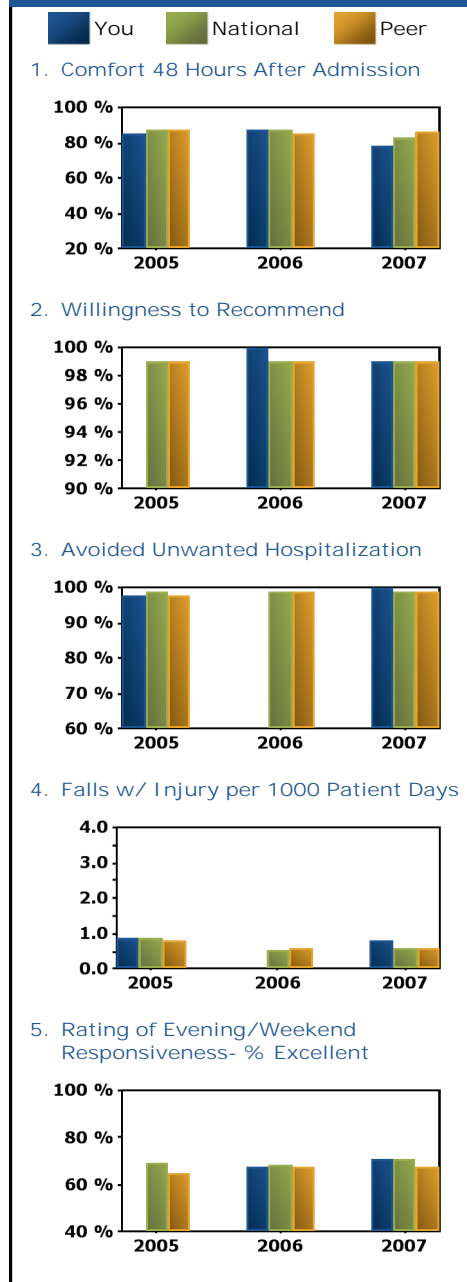


QAPI Snapshot

Sample Reports



Quality Outcomes Patient Volume & Mix Quality Operations Quality Partners Summary



Ten Components of Quality

- Patient/Family Centered Care* Measures **a** Performance **J**
- Ethics and Consumer Rights* Measures **a** Performance **J**
- Clinical Excellence and Safety* Measures **a** Performance **K**
- Inclusion and Access* Measures **a** Performance **J**
- Organizational Excellence* Measures **a** Performance **J**
- Workforce Excellence* Measures **a** Performance **K**
- Standards* Measures **a** Performance **K**
- Compliance* Measures **a** Performance **J**
- Stewardship and Accountability* Measures **a** Performance **K**
- Performance Measurement* Measures **a** Performance **J**

a you submitted all measures
? not enough data for rating

Quality Practices

	You	Nat'l	Peer
14. % of Nurses HPNA Certified	28 %	20 %	25 %
15. % of MDs ABHPM-certified	50 %	0 %	50 %
16. Last Review Date	5/2007	6/2007	10/2007
17. Compliance Program OIG Guidance	Yes	98 %	100 %
18. % of patient records reviewed	20 %	20 %	20 %
19. Community bereavement support	Yes	98 %	98 %
20. Access to ethics committee	Yes	91 %	98 %
21. Executive dashboard management	Yes	72 %	88 %

Your missing data may be the result of a lack of (timely) submission or exclusion due to data error.
Missing comparison points may be the result of a lack of historical data or insufficient sample size.

Prepared For: SAMPLE

Peer Group: ADC >= 100

Performance Measures	You 2005	You 2006	You 2007	Nat'l 2005	Nat'l 2006	Nat'l 2007	Peer 2005	Peer 2006	Peer 2007
Quality Outcomes									
Comfort within 48 hours of admit	85 %	87 %	79 %	88 %	87 %	83 %	88 %	86 %	86 %
% Avoided Unwanted Hospitalizations	98 %		100 %	99 %	99 %	99 %	98 %	99 %	99 %
Falls with injury/1000 Patient Days	0.9	8.0	0.8	0.9	0.5	0.6	0.8	0.6	0.6
% Caregivers Willing to Recommend		100 %	99 %	99 %	99 %	99 %	99 %	99 %	99 %
% Caregivers Rating wknd/eve response excellent		68 %	71 %	69 %	69 %	71 %	65 %	68 %	68 %
Patient Volume and Mix									
ADC	210	237	242	34	50	66	167	207	198
Total Admissions	926	960	1011	234	221	331	823	765	990
Average Length of Service	84	89	92	54	58	65	62	62	69
Median Length of Service	23	25	24	21	21	19	21	19	19
Cancer % of Total Admissions	35 %	33 %	32 %	46 %	44 %	42 %	41 %	43 %	41 %
% of Patients Admitted by Location									
Home	48 %	38 %	41 %	64 %	64 %	60 %	54 %	56 %	53 %
IP Facility				0 %	0 %	0 %	0 %	7 %	8 %
Hospice Unit				0 %	0 %	0 %	0 %	0 %	0 %
Hospital	5 %	12 %	13 %	0 %	2 %	4 %	3 %	4 %	4 %
Nursing Facility	46 %	45 %	44 %	21 %	20 %	17 %	24 %	19 %	18 %
Assisted Living Facility		5 %	2 %	2 %	3 %	3 %	4 %	3 %	3 %
Live discharges as a % of Total Discharges	14 %	11 %	13 %	13 %	13 %	13 %	13 %	12 %	13 %
Quality Operations									
% of total revenue from fundraising	2 %	4 %	4 %	1 %	2 %	2 %	2 %	4 %	4 %
ADC per FTE by Discipline									
Nursing	6.4	5.1	5.3	6.3	6.6	6.3	7.5	6.8	6.6
Social		13.8	17.1	21.5	21.9	21.5	26.9	22.6	23.4
HHA	15.6	16.0	15.7	10.4	11.1	10.2	11.5	11.6	10.3
Chaplain	71.0	66.0	60.7	61.1	62.1	57.4	66.3	71.7	57.9
Physician		474.0	246.9	287.3	200.0	166.9	353.4	218.2	211.0
Nonclinical	9.3	8.7	8.3	7.9	7.4	7.5	7.5	7.2	7.0
Total	2.8	2.1	2.1	2.0	2.1	2.1	2.3	2.2	2.1
Weekly Visits per FTE by Discipline									
Nursing	16.1	12.6	10.7	12.2	13.0	12.2	12.2	12.8	12.0
Social		9.4	10.6	10.4	10.7	11.0	11.1	11.6	12.1
HHA	18.5	18.0	17.8	19.0	20.8	20.0	18.9	20.8	22.0
Chaplain	15.7	15.0	7.0	14.1	14.4	13.4	16.1	15.0	14.0
Physician			0.0	0.3	2.2	0.6	4.3	8.6	5.4
Nonclinical	0.0	0.0	0.2	0.0	0.0	0.0	0.0	0.0	0.0
Quality Practices									
% of physicians ABHMP-certified			50 %	0 %	0 %	0 %		50 %	50 %
% of nurses HPNA-certified			28 %	25 %	20 %	20 %		28 %	25 %
Routine patient record review %		10 %	20 %	100 %	20 %	20 %		15 %	20 %
Compliance meeting OIG Guidance		Yes	Yes	100 %	97 %	98 %	100 %	98 %	100 %
Date of last review against standards		9/06	5/07	4/05	10/06	6/07		10/06	10/07
Bereavement to community	Yes	Yes	Yes	96 %	95 %	98 %	97 %	100 %	98 %
Ethics committee access		Yes	Yes	100 %	91 %	91 %	100 %	97 %	98 %
Executive dashboard for PM		No	Yes	71 %	55 %	72 %	100 %	66 %	88 %

Quality Partners Components	You 2007	You 2007 Percentile	Nat'l 2007 25th	Nat'l 2007 50th	Quality Partners Components	You 2007	You 2007 Percentile	Nat'l 2007 25th	Nat'l 2007 50th
Patient/Family Centered Care	J				Standards	K			
Average Length of Service	92.0	83.0	49.4	64.6	Routine patient record review %	20 %	50.2	10 %	20 %
Median Length of Service	24.0	68.3	15.5	19.0	Date of last review against standards	5/2007	42.10	2/2007	6/2007
% Caregivers rating eve/wknd response excellent	71 %	50.9	64 %	71 %	Compliance	J			
% Caregivers Willing to Recommend	99 %	60.5	98 %	99 %	Live discharges as a percent of total	13 %	51.5	10 %	13 %
% Avoided unwanted hospitalizations	100 %	100.0	96 %	99 %	Average Length of Service	92.0	83.0	49.4	64.6
Ethics and Consumer Rights	J				Routine patient record review %	20 %	50.2	10 %	20 %
Access to ethics committee.	Yes		91 %	91 %	Compliance meeting OIG Guidance	Yes		98 %	98 %
Clinical Excellence and Safety	K				Stewardship and Accountability	K			
Comfort within 48 hours of admit	79 %	39.7	64 %	83 %	Average Length of Service	92.0	83.0	49.4	64.6
% Avoided unwanted hospitalizations	100 %	100.0	96 %	99 %	ADC per FTE by Discipline				
Falls with injury/1000 patient days	0.8	57.9	0.2	0.6	Nursing	5.3	28.9	4.9	6.3
Inclusion and Access	J				Total	2.1	51.9	1.7	2.1
Median Length of Service	24.0	68.3	15.5	19.0	Weekly Visits per FTE by Discipline				
% Patients admitted in a facility	59 %	86.1	27 %	40 %	Nursing	10.7	31.2	10.1	12.2
Bereavement to community	Yes		98 %	98 %	Social	10.6	46.5	8.2	11.0
Cancer % of Total Admissions	32 %	15.3	36 %	42 %	HHA	17.8	33.1	16.5	20.0
Organizational Excellence	J				Performance Measurement	J			
% Caregivers willing to recommend	99 %	60.5	98 %	99 %	% of all measures reported	100 %	100.0	41 %	44 %
Executive dashboard for PM	Yes		72 %	72 %					
Workforce Excellence	K								
% Caregivers rating eve/wknd response	71 %	50.9	64 %	71 %					
ADC per FTE by Discipline									
Nursing	5.3	28.9	4.9	6.3					
Total	2.1	51.9	1.7	2.1					
Weekly Visits per FTE by Discipline									
Nursing	10.7	31.2	10.1	12.2					
Social	10.6	46.5	8.2	11.0					
HHA	17.8	33.1	16.5	20.0					
% of physicians ABHPM-certified	50 %	74.0	0 %	0 %					
% of nurses HPNA-certified	28 %	62.3	2 %	20 %					

Agency Characteristics	You	Nat'l	Peer
Agency Type			
Freestanding	Yes	50 %	65 %
Home Health		18 %	22 %
Hospital		31 %	16 %
Nursing Facility		0.0	
Ownership			
Not-profit	Yes	74 %	76 %
For Profit		20 %	22 %
Government		6 %	2 %
Operate Inpatient	No	26 %	57 %

Quality Outcomes		Patient Volume & Mix		Quality Operations		Quality Partners Summary	
<p>1. Comfort 48 Hours After Admission</p>		<p>6. Average Daily Census and Total Admissions</p>		<p>11. ADC per FTE by Discipline</p>		<p>Ten Components of Quality</p> <ul style="list-style-type: none"> <i>Patient/Family Centered Care</i> Measures a Performance K <i>Ethics and Consumer Rights</i> Measures a Performance J <i>Clinical Excellence and Safety</i> Measures a Performance K <i>Inclusion and Access</i> Measures a Performance L <i>Organizational Excellence</i> Measures a Performance K <i>Workforce Excellence</i> Measures a Performance K <i>Standards</i> Measures a Performance J <i>Compliance</i> Measures a Performance J <i>Stewardship and Accountability</i> Measures a Performance K <i>Performance Measurement</i> Measures a Performance J <p>a you submitted all measures ? not enough data for rating</p>	
<p>2. Willingness to Recommend</p>		<p>7. Length of Service</p>		<p>12. Weekly Hospice Visits per FTE</p>			
<p>3. Avoided Unwanted Hospitalization</p>		<p>8. Cancer as a % of Total Admissions</p>		<p>13. Percent Fundraising</p>			
<p>4. Falls w/ Injury per 1000 Patient Days</p>		<p>9. Facility Admissions as % of Total</p>					
<p>5. Rating of Evening/Weekend Responsiveness- % Excellent</p>		<p>10. Live Discharges as a % of Total</p>					

Quality Practices	You	Nat'l	Peer
14. % of Nurses HPNA Certified	43 %	17 %	25 %
15. % of MDs ABHPM-certified	55 %	0 %	40 %
16. Last Review Date	6/2008	4/2008	3/2008
17. Compliance Program OIG Guidance	Yes	98 %	99 %
18. % of patient records reviewed	100 %	20 %	20 %
19. Community bereavement support	Yes	94 %	99 %
20. Access to ethics committee	Yes	94 %	99 %
21. Executive dashboard management	Yes	81 %	90 %

Your missing data may be the result of a lack of (timely) submission or exclusion due to data error. Missing comparison points may be the result of a lack of historical data or insufficient sample size.

Prepared For: SAMPLE

Peer Group: ADC >= 100

Performance Measures	You	You	You	You	Nat'l	Nat'l	Nat'l	Nat'l	Peer	Peer	Peer	Peer
	Q3.07	Q4.07	Q1.08	Q2.08	Q3.07	Q4.07	Q1.08	Q2.08	Q3.07	Q4.07	Q1.08	Q2.08
Quality Outcomes												
Comfort within 48 hours of admit		85 %	86 %	81 %	85 %	88 %	89 %	88 %	88 %	90 %	85 %	85 %
% Avoided Unwanted Hospitalizations	99 %		100 %	100 %	100 %	100 %	100 %	100 %	99 %	97 %	100 %	99 %
Falls with injury/1000 Patient Days	1.7	1.0	0.8	0.9	0.3	0.5	0.5	0.5	0.5	0.6	0.5	0.6
% Caregivers Willing to Recommend	100 %	99 %	100 %	99 %	100 %	100 %	100 %	100 %	99 %	98 %	99 %	99 %
% Caregivers Rating wknd/eve response excellent	71 %	65 %	66 %	65 %	69 %	72 %	72 %	71 %	67 %	69 %	70 %	70 %
Patient Volume and Mix												
ADC	378	377	408	432	74	74	65	63	207	207	203	199
Total Admissions	545	602	625	687	103	107	93	85	278	276	294	263
Average Length of Service	64	56	54	58	59	61	60	58	66	70	67	65
Median Length of Service	23	17	26	25	19	19	19	19	18	19	17	18
Cancer % of Total Admissions	50 %	45 %	47 %	51 %	46 %	44 %	41 %	42 %	44 %	42 %	38 %	40 %
% of Patients Admitted by Location												
Home	47 %	53 %	54 %	55 %	59 %	59 %	57 %	60 %	53 %	52 %	47 %	51 %
IP Facility	25 %	27 %	26 %	23 %	0 %	0 %	0 %	0 %	9 %	13 %	15 %	9 %
Hospice Unit					0 %	0 %	0 %	0 %	0 %	0 %	0 %	0 %
Hospital	5 %				3 %	5 %	6 %	5 %	6 %	5 %	6 %	6 %
Nursing Facility	16 %	16 %	16 %	14 %	18 %	18 %	18 %	17 %	18 %	19 %	18 %	17 %
Assisted Living Facility	6 %	5 %	4 %	9 %	3 %	4 %	3 %	3 %	3 %	5 %	4 %	5 %
Live discharges as a % of Total Discharges	11 %	8 %	8 %	7 %	13 %	13 %	12 %	14 %	14 %	13 %	12 %	13 %
Quality Operations												
% of total revenue from fundraising			15 %	9 %	2 %	2 %	2 %	2 %	3 %	4 %	4 %	4 %
ADC per FTE by Discipline												
Nursing	9.7	8.0	6.8	7.5	6.2	6.4	6.5	6.7	6.0	6.4	6.5	6.4
Social	24.1	27.0	24.2	30.1	24.1	22.9	23.0	23.8	23.6	21.9	23.0	24.8
HHA	16.3	11.4	10.0	10.9	12.9	12.4	12.3	12.3	10.7	11.1	10.9	10.4
Chaplain	150.2	108.6	74.1	86.3	54.6	55.4	56.9	63.5	63.3	56.8	60.0	58.3
Physician					300.0	270.4	221.0	202.1	228.7	219.5	180.0	175.4
Nonclinical	5.1	6.5	11.3	6.0	7.8	7.7	8.5	7.8	6.7	7.0	7.4	6.7
Total	2.4	2.1	2.4	2.2	2.4	2.3	2.3	2.4	2.2	2.2	2.1	2.1
Weekly Visits per FTE by Discipline												
Nursing	19.0	15.7	13.6	18.8	13.4	12.7	13.5	14.0	13.2	12.1	13.2	13.7
Social	11.3	13.0	14.0	17.4	11.2	11.4	12.1	12.0	11.8	11.7	12.3	12.8
HHA	28.5	20.5	16.8	26.3	21.5	21.1	21.2	22.2	21.5	21.4	21.0	21.0
Chaplain	21.7	13.8	14.2	8.3	13.7	14.3	15.1	16.2	14.5	15.0	14.8	15.9
Physician					5.5	9.6	6.6	6.5	12.6	9.7	9.9	11.0
Nonclinical	0.0	0.0	0.7	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Quality Practices												
% of physicians ABHMP-certified	40 %	50 %	55 %	55 %	0 %	0 %	0 %	0 %	50 %	50 %	44 %	40 %
% of nurses HPNA-certified	65 %	65 %	44 %	43 %	20 %	20 %	18 %	17 %	27 %	23 %	22 %	25 %
Routine patient record review %	100 %	100 %	100 %	100 %	20 %	20 %	20 %	20 %	20 %	20 %	20 %	20 %
Compliance meeting OIG Guidance	Yes	Yes	Yes	Yes	98 %	99 %	98 %	98 %	100 %	100 %	98 %	99 %
Date of last review against standards	7/07	7/07	6/07	6/08	5/07	6/07	1/08	4/08	6/07	7/07	1/08	3/08
Bereavement to community	Yes	Yes	Yes	Yes	98 %	98 %	96 %	94 %	100 %	99 %	100 %	99 %
Ethics committee access	Yes	Yes	Yes	Yes	92 %	92 %	95 %	94 %	96 %	95 %	98 %	99 %
Executive dashboard for PM	Yes	Yes	Yes	Yes	75 %	75 %	79 %	81 %	91 %	86 %	85 %	90 %

Quality Partners Components	You Q2.08	You Q2.08 Percentile	Nat'l Q2.08 25th	Nat'l Q2.08 50th	Quality Partners Components	You Q2.08	You Q2.08 Percentile	Nat'l Q2.08 25th	Nat'l Q2.08 50th
Patient/Family Centered Care	K				Standards	J			
Average Length of Service	58.0	50.9	44.7	58.0	Routine patient record review %	100 %	100.0	10 %	20 %
Median Length of Service	25.0	74.6	14.0	18.5	Date of last review against standards	6/2008	81.30	1/2008	4/2008
% Caregivers rating eve/wknd response excellent	65 %	31.6	64 %	71 %	Compliance	J			
% Caregivers Willing to Recommend	99 %	41.0	98 %	100 %	Live discharges as a percent of total	7 %	14.9	9 %	14 %
% Avoided unwanted hospitalizations	100 %	100.0	96 %	100 %	Average Length of Service	58.0	50.9	44.7	58.0
Ethics and Consumer Rights	J				Routine patient record review %	100 %	100.0	10 %	20 %
Access to ethics committee.	Yes		94 %	94 %	Compliance meeting OIG Guidance	Yes		98 %	98 %
Clinical Excellence and Safety	K				Stewardship and Accountability	K			
Comfort within 48 hours of admit	81 %	36.2	75 %	88 %	Average Length of Service	58.0	50.9	44.7	58.0
% Avoided unwanted hospitalizations	100 %	100.0	96 %	100 %	ADC per FTE by Discipline				
Falls with injury/1000 patient days	0.9	68.4	0.0	0.5	Nursing	7.5	62.1	5.2	6.7
Inclusion and Access	L				Total	2.2	44.4	1.8	2.4
Median Length of Service	25.0	74.6	14.0	18.5	Weekly Visits per FTE by Discipline				
% Patients admitted in a facility	45 %	59.2	25 %	40 %	Nursing	18.8	69.3	11.3	14.0
Bereavement to community	Yes		94 %	94 %	Social	17.4	75.5	9.2	12.0
Cancer % of Total Admissions	51 %	81.3	36 %	42 %	HHA	26.3	68.3	17.7	22.2
Organizational Excellence	K				Performance Measurement	J			
% Caregivers willing to recommend	99 %	41.0	98 %	100 %	% of all measures reported	100 %	100.0	80 %	89 %
Executive dashboard for PM	Yes		81 %	81 %					
Workforce Excellence	K				Agency Characteristics				
% Caregivers rating eve/wknd response	65 %	31.6	64 %	71 %	Agency Type				
ADC per FTE by Discipline					Freestanding			53 %	68 %
Nursing	7.5	62.1	5.2	6.7	Home Health			18 %	16 %
Total	2.2	44.4	1.8	2.4	Hospital	Yes		29 %	17 %
Weekly Visits per FTE by Discipline					Nursing Facility			0.0	
Nursing	18.8	69.3	11.3	14.0	Ownership				
Social	17.4	75.5	9.2	12.0	Not-profit	Yes		70 %	82 %
HHA	26.3	68.3	17.7	22.2	For Profit			24 %	17 %
% of physicians ABHPM-certified	55 %	79.3	0 %	0 %	Government			5 %	1 %
% of nurses HPNA-certified	43 %	80.2	1 %	17 %	Operate Inpatient	Yes		29 %	55 %