

Coffee Break Boost

Get the Buzz on Your Data

**OCS HomeCare
Monthly Q&A Session
November 29, 2011**

Conference Phone Number: **(800) 630-0591**

Provided by **OCS Education E-learning
Network**

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Agenda

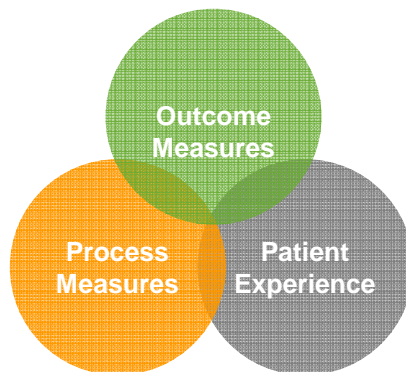
- Welcome and Introductions
- Monthly Q&A calls
 - Next call December 27, 2011
- Data Relationships: Outcomes and Process Measures
- Q&A



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Spheres of Influence



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Spheres of Influence and Data

Multi-faceted performance improvement

- Outcomes
- Process Measures
- Patient Experience

Generates the need to look at data in a different way

- Data integration



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Questions that Integrated Data Can Answer

- How do certain clinical practices or processes impact outcomes?
- Are patients more or less satisfied when they receive different types of visits?
- Are patients with better outcomes more or less satisfied?
- Does the timing of visit delivery impact improvement rates or hospitalizations?



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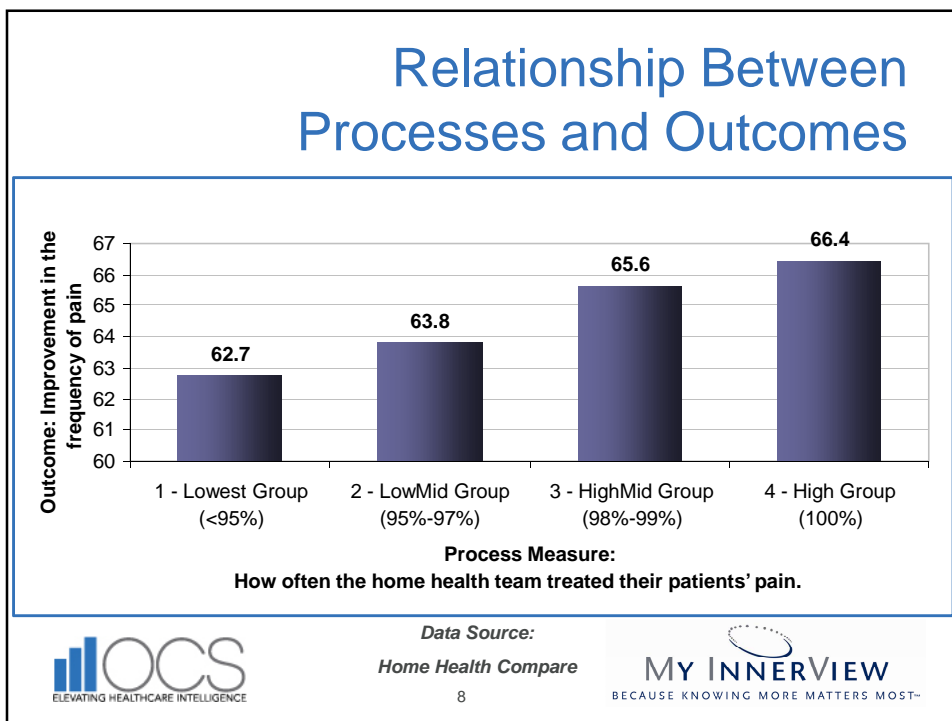
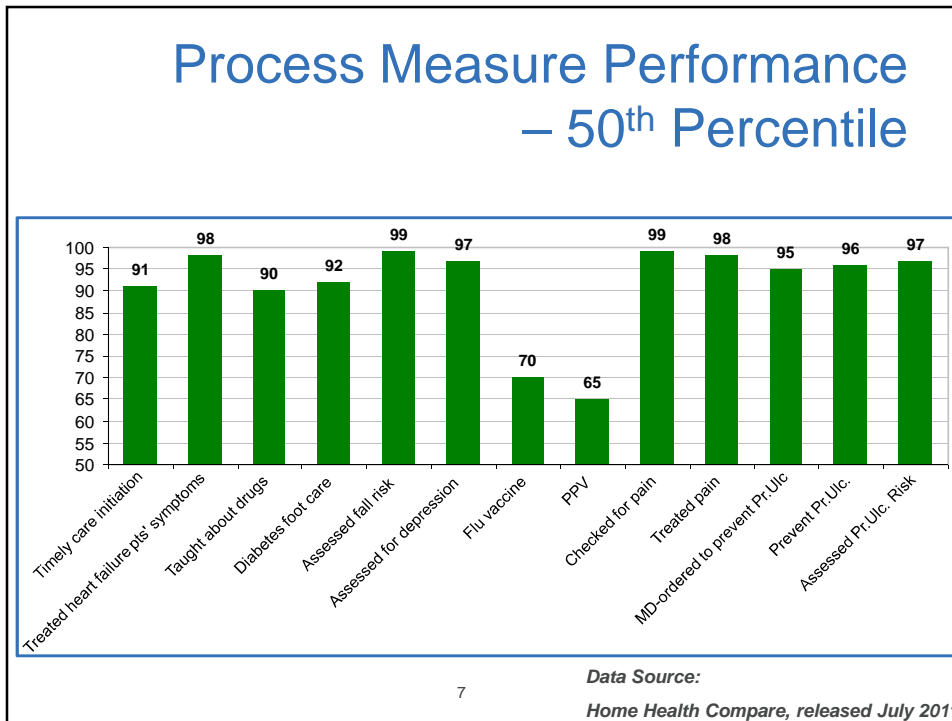
Questions that Integrated Data Can Answer

- How do certain clinical practices or processes impact outcomes?
 - Do fall risk assessments result in a lower rate of falls or hospitalizations due to falls?
 - Does telehealth reduce hospitalizations?
 - Does the implementation of drug education actually improve patients' ability to manage medications independently?

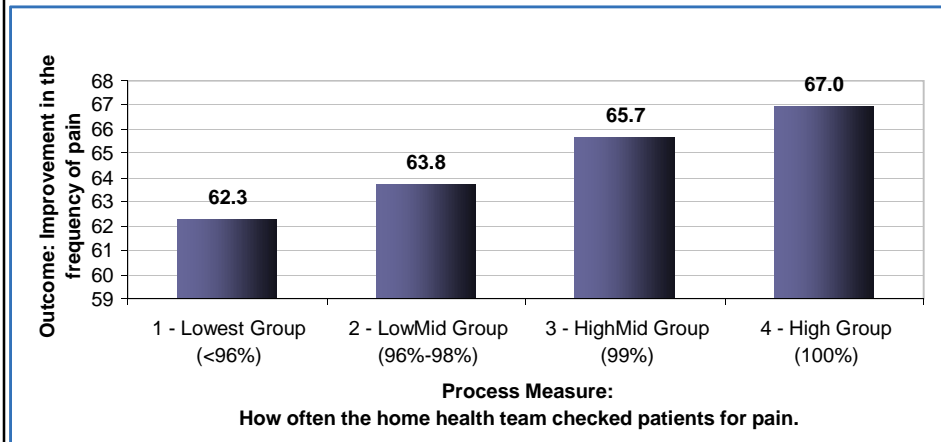


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Relationship Between Processes and Outcomes

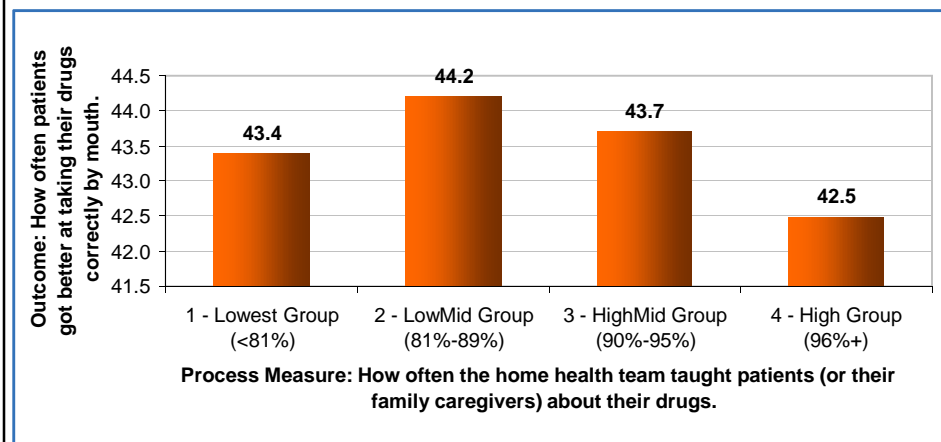


Data Source:
Home Health Compare



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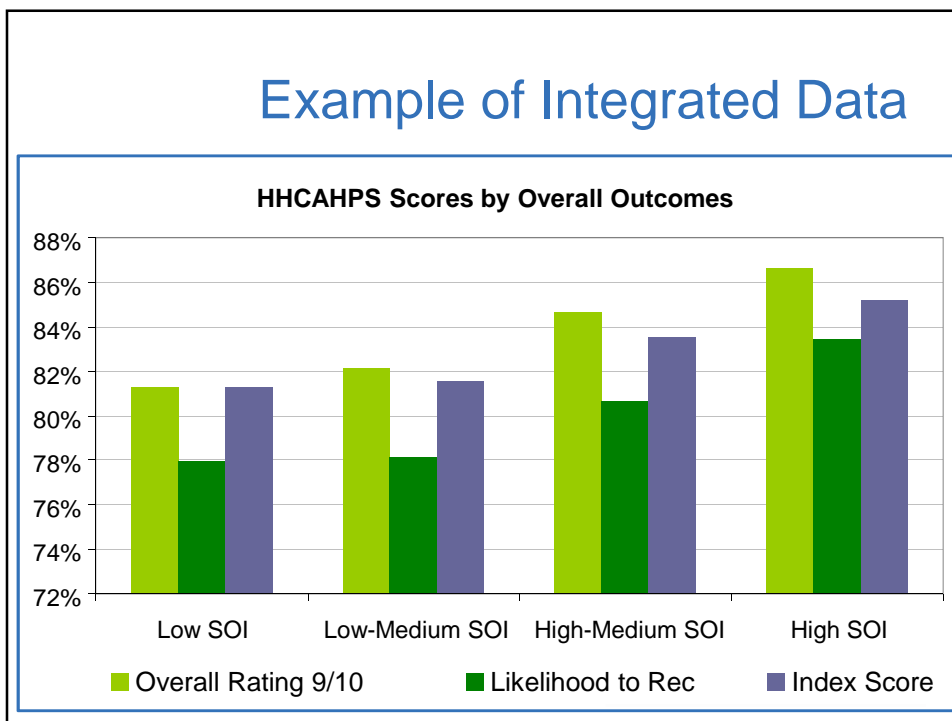
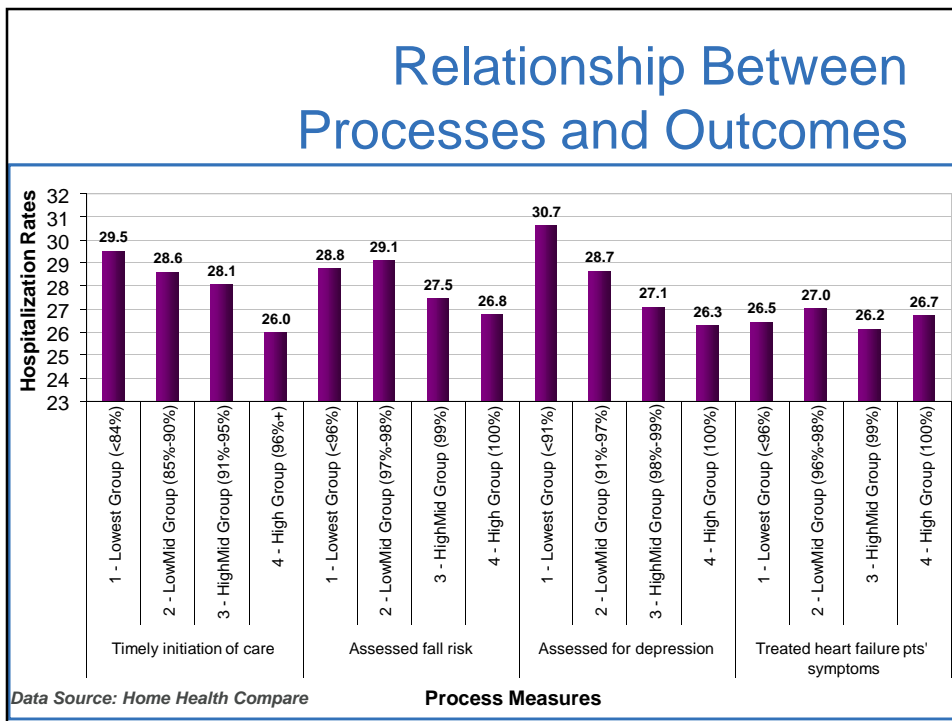
Relationship Between Processes and Outcomes



Data Source:
Home Health Compare



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How are you doing? *Three Things to Consider*

1. What are important areas of focus for your organization today?
2. What data – across ALL types – is available to help you better understand your performance in that area?
3. How are you going to incorporate integrated data analysis into your current QI approach?



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Frequently Asked Questions



ICD-10

Q: Will OCS be 'ready' for ICD-10?

A: We will be ready for ICD-10!



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Episode Counts

Q: Why do my episode counts not match up between the PPS Snapshot and PPS Utilization Reports

A: We are looking at two sets of data:

- The PPS Utilization Report is only looking at standard episodes
- The PPS Snapshot Report is looking at all episodes, including LUPAs and Outliers
- $\text{Number of PPS Episodes} / \text{Total Count of Episodes} = \text{Percent of Standard Episodes}$

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Episode Counts

OCS HomeCare		PPS Utilization Summary			
Standard Episodes	Your Norm	State Norm	Region Norm	National Norm	
Comparative Analysis					
Number of agencies (sample size)	1	14	96	939	
Number of PPS Episodes (sample size)	152	985	6,376	78,679	
PPS discharge episodes per agency	122.0	47.0	40.7	41.5	
Average length of PPS Episode	46.5	47.5	49.3	52.6	

OCS HomeCare		PPS Snapshot			
Comparative Analysis					
Total Count of Episodes (with visit data)	171	1,069	6,889	86,084	
Overall average reimbursement per episode	\$2,909	\$2,964	\$2,939	\$2,925	
Overall average cost per episode	\$2,648	\$2,611	\$3,018	\$2,661	
Overall average contribution per episode	\$261	\$352	(\$79)	\$264	
Overall average margin per episode	1.2%	7.2%	(8.6%)	6.9%	
Standard Episodes (non-LUPAs, non-Outliers)					
Percent of Episodes	88.9%	92.1%	92.6%	91.4%	

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Timely Initiation of Care

Q: Where is the data pulled from for timely initiation of care?

- A: M0102 – Date of Physician Ordered SOC
 M0104 – Date of Referral
 M0030 – SOC Date
 M0032 – ROC Date
 M0100 – RFA
 M1000 – Inpatient Facility Discharge
 M1005 – Inpatient Discharge Date

Using Strategic and Operational Reports

Q: I'm trying to figure out why I have 0% on my Improvement in Management of Oral Meds on my Executive Summary Report – I don't understand why that is?

A: Let's look at your OASIS-C Patient Level Discharge Report!



Using Strategic and Operational Reports

Overview of Quality Initiative Measures	Your Score	State Norm	Regional Norm	National Norm
Improvement in Management of Oral Meds	0%	49.2%	54.9%	52.7%

Emergent Care	ED Use w/ hosp.													
	ED Use w/o Hosp.													
M2020- Med. Mng.	*	NA			*	*		NA			*	*		NA
M1860- Amb./ Loco.					*	*	*				*	*	*	NA
M1850- Bed Trans.					*	*	*				*	*	*	NA
M1840- Toilet Trans.					*	*	*				*	*	*	NA
M1830- Bathing					*	*	*				*	*	*	NA
M1615- Urinary Incont.	*		*		*	*	*				*	*	*	NA
M1400- Dyspnea					*	*	*				*	*	*	NA
M1342- Surgical Wound		NA	NA	NA				NA	NA	NA				NA
M1308- Incr. # of PrUI		NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
M1242- Pain														NA

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CMS Resources

- OASIS Education State Coordinator:
<https://www.cms.gov/OASIS/Downloads/OASISeducationalcoordinators.pdf>
- Quality Measures (including risk adjustment)
https://www.cms.gov/HomeHealthQualityInits/10_HHQQualityMeasures.asp#TopOfPage

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