

Coffee Break Boost

Get the Buzz on Your Data

**OCS HomeCare
Monthly Q&A Session
October 25, 2011**

Provided by OCS Education E-learning
Network

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Agenda

- Welcome and Introductions
- Monthly Q&A calls
 - Next call November 29, 2011
- OCS Roadmap: Understanding Publicly Reported Data
- Q&A



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Home Health Compare

Home Health Compare

Welcome to Home Health Compare. This tool has detailed information about every Medicare-certified home health agency in the country.

Where do you want to find home health services?

Search Information

Agencies that serve:

Location - ZIP Code or City, State

Example: 10009 or New York, NY

Agency Name (optional) - Full or Partial

[Show Agencies](#)

Home Health Spotlight

Use this Home Health Agency Checklist when comparing home health agencies.

Make sure you are getting quality home health care by using the Checklist - "Am I Getting Quality Home Health Care?"

Additional Information

Learn how Medicare covers Home Health Care.



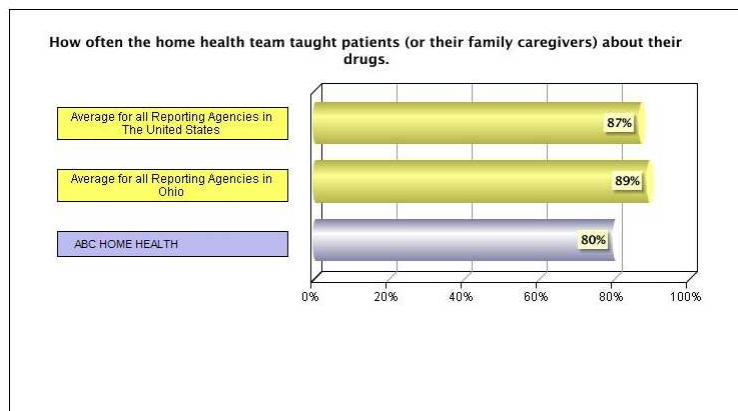
What is Home Health Care? Home Health Care includes skilled nursing care, physical therapy, occupational therapy, and speech-language services, medical social services and home health aide services. Home health agencies may also teach you (or your family or friends) how to care for yourself.

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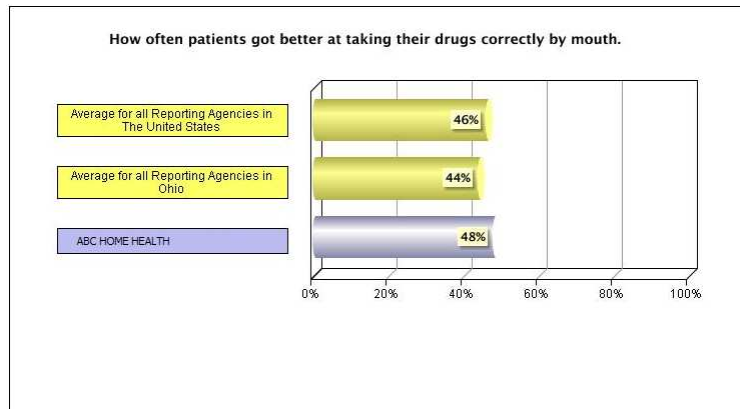
Data Last Updated: October 13, 2011



Home Health Compare



Home Health Compare



Why Risk Adjustment?

The purpose of risk adjusting:

- Adjust reported values to account for case-mix differences among home health agencies
- Adjust the observed improvement rates for home health agencies with different patient clientele (case-mix differences)
- Results display value more closely reflecting differences in agency quality

In other words....

- Levels the playing field
- Grading on a curve
- Equal footing

Note:

- No methodology is perfect
- CMS continues to evaluate and refine the risk adjustment calculations



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Risk Adjustment

- What measures are risk adjusted?
 - Outcome
 - Utilization
- Each measure has its own risk adjustment algorithm
- Process Measures **ARE NOT** risk adjusted



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Risk Adjustment Outcome of Care Measures

Risk adjustment of the Outcome of Care measures is a multi-step process. The following are the major steps in this process displayed in temporal order:

- OASIS-C assessment data collection and transmission (on-going)
- OASIS-C episodes of care creation (on-going)
- Development of outcome prediction models (periodic)
- Computation of risk adjusted values for Home Health Outcome Quality Measures displayed on Home Health Compare (quarterly)



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Risk Adjustment Reference

[http://www.medicare.gov/homehealthcompare/\(S\(hefybrivamfbt345d5qnwuur\)\)/Data/Measures/RiskAdjustment.aspx](http://www.medicare.gov/homehealthcompare/(S(hefybrivamfbt345d5qnwuur))/Data/Measures/RiskAdjustment.aspx)



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OCS Reporting & Risk Adjustment

- OCS is working on developing the algorithm to apply to the reports
- Anticipate risk adjusted OCS reports in Q1 2012



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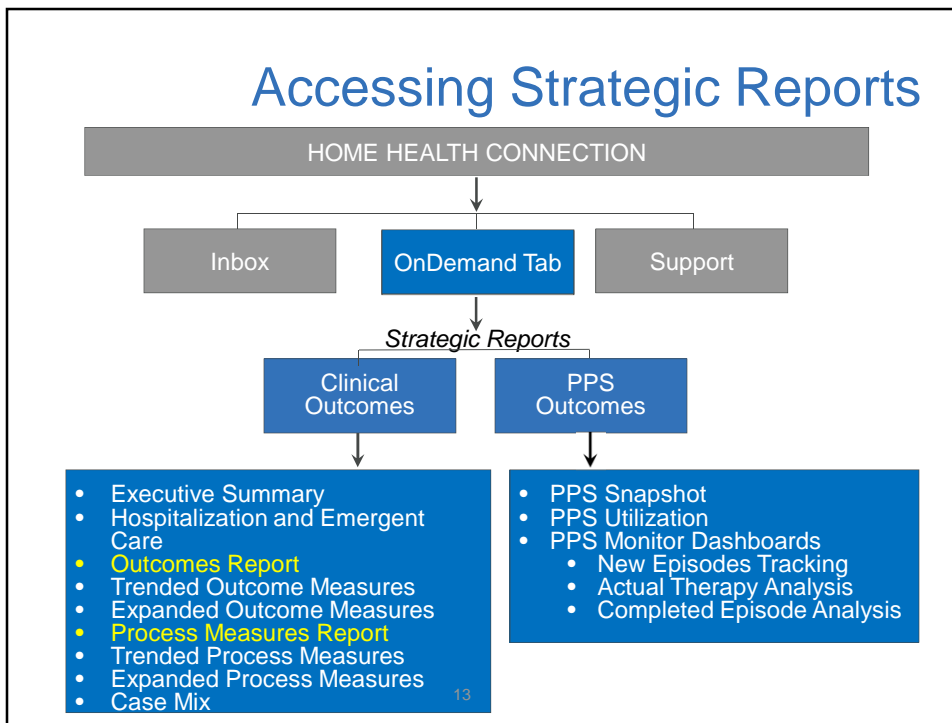
Current Performance

- What does your performance look like now?
 - OCS Reports (up-to-date, full month September)
 - Home Health Compare (July 2010 - June 2011)
 - Casper Reports (July 2010 - June 2011)



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Outcomes Report

OCS HomeCare **Outcomes**

Prepared for: OCS Home Health Agency Provider Number: 999999
 Data Represents: Ends of care between 3/1/2011 and 3/31/2011

Measure	Your Results	State Norm	Regional Norm	National Norm
Patient Volumes				
Utilization Measures	4,127	4,127	4,127	4,127
Outcomes Measures	1,184	1,184	1,184	1,184
Utilization Outcomes				
Acute Care Hospitalization	1.9%	2.5%	2.5%	1.4%
Discharged to Community	2.6%	7.3%	10.6%	18.9%
ED Care Without Hospitalization	86.5%	79.9%	72.9%	73.1%
ED Care With Hospitalization	3.2%	3.0%	2.6%	1.5%
Improvement in Dressing - Lower Body	6.5%	8.1%	13.4%	9.0%
Improvement in Eating	1.3%	1.5%	1.0%	0.5%
Improvement in Grooming	1.3%	1.1%	0.6%	0.5%
Improvement in Light Meal Preparation	2.6%	7.3%	10.6%	18.9%
Improvement in Management of Oral Meds	86.5%	79.9%	72.9%	73.1%
Improvement in Phone Use	3.2%	3.0%	2.6%	1.5%
Improvement in Toileting Hygiene	6.5%	8.1%	13.4%	9.0%
Improvement in Toilet Transferring	1.3%	1.5%	1.0%	0.5%
Potentially Avoidable Events				
Increase in Number of Unhealed Pressure Ulcers				
Clinical Status Improvement				
Improvement in Anxiety Frequency				
Improvement in Behavioral Problem Frequency				
Improvement in Bowel Incontinence				
Improvement in Confusion Frequency				
Improvement in Dyspnea				
Improvement in Pain Interfering with Activity				
Improvement in Speech and Language				
Improvement in Status of Surgical Wounds				
Improvement in Urinary Incontinence				
Improvement in Urinary Tract Infection				
Functional Status Improvement				
Improvement in Ambulation/Locomotion	1.9%	2.5%	2.5%	1.4%
Improvement in Bathing	2.6%	7.3%	10.6%	18.9%
Improvement in Bed Transferring	86.5%	79.9%	72.9%	73.1%
Improvement in Dressing - Upper Body	3.2%	3.0%	2.6%	1.5%
Improvement in Dressing - Lower Body	6.5%	8.1%	13.4%	9.0%
Improvement in Eating	1.3%	1.5%	1.0%	0.5%
Improvement in Grooming	1.3%	1.1%	0.6%	0.5%
Improvement in Light Meal Preparation	2.6%	7.3%	10.6%	18.9%
Improvement in Management of Oral Meds	86.5%	79.9%	72.9%	73.1%
Improvement in Phone Use	3.2%	3.0%	2.6%	1.5%
Improvement in Toileting Hygiene	6.5%	8.1%	13.4%	9.0%
Improvement in Toilet Transferring	1.3%	1.5%	1.0%	0.5%
Functional Status Stabilization				
Stabilization in Bathing	31.8%	27.5%	26.6%	28.7%
Stabilization in Bed Transferring	3.2%	5.8%	5.4%	6.1%
Stabilization in Grooming	31.8%	27.5%	26.6%	28.7%
Stabilization in Light Meal Preparation	3.2%	5.8%	5.4%	6.1%
Stabilization in Management of Oral Meds	31.8%	27.5%	26.6%	28.7%
Stabilization in Phone Use	3.2%	5.8%	5.4%	6.1%
Stabilization in Toileting Hygiene	31.8%	27.5%	26.6%	28.7%
Stabilization in Toilet Transferring	3.2%	5.8%	5.4%	6.1%

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Process Measures Report

OCS HomeCare		Process Measures			
Prepared for: OCS Home Health Agency		Provider Number: 999999			
Data Represents: Ends of care between 10/1/2011 and 10/31/2011					
Measure	Your Results	State Norm	Regional Norm	National Norm	
Care Plan Implementation					
Timely Care	Depression Interventions Implemented - All Eps	75.6%	65.0%	77.3	67.2%
Timely Initiation of Care	Depression Interventions Implemented - ST Eps	12.4%	19.8%	14.1%	17.5%
	Depression Interventions Implemented - LT Eps	14.7%	6.7%	3.9%	5.3%
Care Coordination	Diabetic Foot Care, Pt/Caregiver Edu. Implemented - All Eps	12.4%	19.8%	14.1%	17.5%
MD Notification Guide	Diabetic Foot Care, Pt/Caregiver Edu. Implemented - ST Eps	75.6%	65.0%	77.3	67.2%
Assessment	Diabetic Foot Care, Pt/Caregiver Edu. Implemented - LT Eps	12.4%	19.8%	14.1%	17.5%
Depression Assessment					
Fall Risk Assessment					
Pain Assessment					
Pressure Ulcer Assessment					
Prevention					
	Immunization Received for Current Flu Season	31.8%	27.5%	26.6%	28.7%
	Flu Vaccine Offered & Refused	3.2%	5.8%	5.4%	6.1%
	Flu Vaccine Contraindications	31.8%	27.5%	26.6%	28.7%
	PPV Ever Received	3.2%	5.8%	5.4%	6.1%
	PPV Offered & refused	31.8%	27.5%	26.6%	28.7%
	PPV Contraindications	3.2%	5.8%	5.4%	6.1%
	Potential Med Issues Identified & Timely MD Contact at Start of Episode	31.8%	27.5%	26.6%	28.7%
	Potential Med Issues Identified & Timely MD Contact - All Eps	3.2%	5.8%	5.4%	6.1%
	Potential Med Issues Identified & Timely MD Contact - ST Eps	31.8%	27.5%	26.6%	28.7%
	Potential Med Issues Identified & Timely MD Contact - LT Eps	3.2%	5.8%	5.4%	6.1%
	Falls Prevention Steps Implemented - All Eps	31.8%	27.5%	26.6%	28.7%
	Falls Prevention Steps Implemented - ST Eps	3.2%	5.8%	5.4%	6.1%
	Falls Prevention Steps Implemented - LT Eps	31.8%	27.5%	26.6%	28.7%
	Pressure Ulcer Prevention implemented - All Eps	3.2%	5.8%	5.4%	6.1%
	Pressure Ulcer Prevention implemented - ST Eps	31.8%	27.5%	26.6%	28.7%
	Pressure Ulcer Prevention implemented - LT Eps	3.2%	5.8%	5.4%	6.1%
Education					
	Drug Education on High Risk Patient/Caregiver at Start of Episode				
	Drug Education on All Medications				
	Drug Education on All Medications				

Frequently Asked Questions



Case Weight

Q: Why does the PPS Average Case Weight at Start of episode on PPS snapshot differ from Average SOC Case Weight on Executive Summary Report?

A: The ESR shows the **Average Case Weight at SOC** vs. the PPS Monitor Snapshot Report shows the **Average Case Weight at the Start of ALL Episodes**



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Timely Initiation of Care

Q: Where is the data pulled from for timely initiation of care?

A: M0102 – Date of Physician Ordered SOC

M0104 – Date of Referral

M0030 – SOC Date

M0032 – ROC Date

M0100 – RFA

M1000 – Inpatient Facility Discharge

Blackout Reports

Q: Where are my Blackout Reports?

A: The Blackout Period has ended, BUT you can run the following reports if you have the Strategic Reports Module:

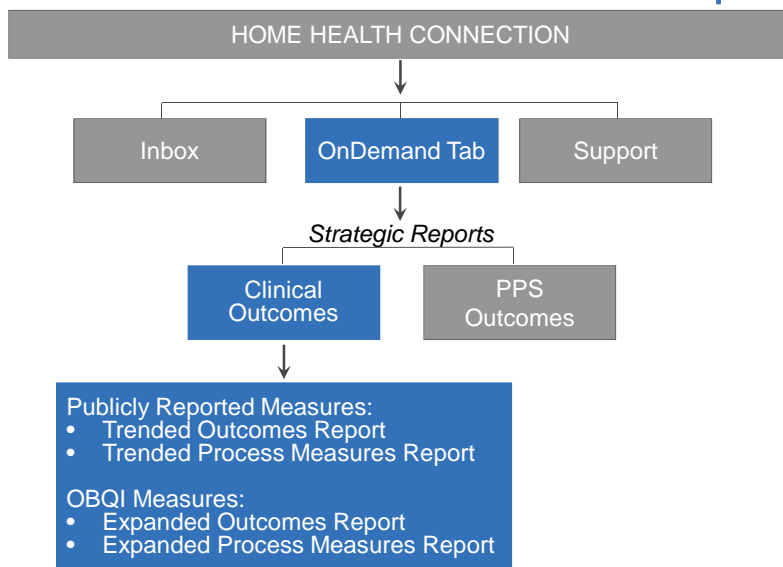
- Home Health Compare: Trended Outcomes/Trended Process Measures
- OBQI: Expanded Outcomes/Expanded Process Measures



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Blackout Reports



Report Filters

Q: Do you suggest managing by clinician or team when running reports in OCS?

A: We suggest running reports by team, if available



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User Management

Q: I do not see the Outcomes or Process Measures Reports in OnDemand – what I am doing wrong?

A: Your OCS Connection administrator at your agency has permission to all new reports



eLearning Network

Q: Where can I find the Report Interpretation Guides on the OCS Reports?

A: Everything can be found on our eLearning Network

- Log into Connection
- Click on the Support Tab
- Click on eLearning Network



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eLearning Network

Connection
Client Logoff | Home | Help

Entity: 01142 User: Agency:

Inbox | Report Folios | Report Builder | PEER | PatientView | OnDemand | **Support**

Home Health Support Center OCS Client Services

- Resources Home
- Support Center
- **e-Learning Network**
- Contact Us

If you have any questions, please **contact** OCS Client Services, call 1.866.641.8324, **email** tech@ocsys.com, or **chat with us live** by clicking the button below.

Live Help
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eLearning Network



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