

# Coffee Break Boost

Get the Buzz on Your Data

## Hospitalization and Emergent Care Report

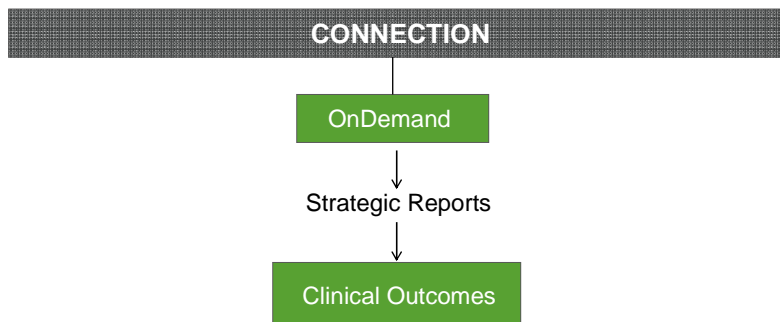


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OCS HomeCare  
Bring home positive outcomes

## Roadmap to your report

*Healthcare Information Platform*



OCS HomeCare

OCS HomeCare		Hospitalization and Emergent Care			
Prepared for:	OCS Home Health Agency	Provider Number:		999999	
Data Represents:	Ends of care between 3/1/2010 and 3/31/2010				
Measure	Page 1	Your Results	State Norm	Regional Norm	National Norm
<b>Summary</b>					
Patients Included		398	9,507	34,522	97,893
Used hospital ED without hospital admission		14%	13%	15%	13%
Acute Care Hospitalization		25%	28%**	28%**	28%**
Discharged Home		71%	70%	71%	70%
<b>Emergent Care</b>					
Used hospital ED without hospital admission		14%	13%	15%	13%
Used hospital ED with hospital admission		6%	11%	10%	11%
Unknown		1%	1%	1%	1%
<b>Emergent Care Reason</b>					
Meds: improper admin, side effects, toxicity		0.8%	0.7%	0.6%	0.7%
Injury caused by fall		1.8%	2.7%**	2.8%**	2.7%**
Respiratory infection		0%	1.0%	0.8%	1.0%
Other respiratory problem		0.5%	0.7%	0.4%	0.7%
Heart failure		1.4%	2.0%**	1.6%*	2.0%**
Cardiac dysrhythmia		0.8%	0.7%	0.3%	0.7%
Myocardial infarction or chest pain		0.4%	0.8%	0.9%	0.8%
Other heart disease		0.3%	0.5%	0.6%	0.3%
Stroke (CVA) or TIA		0.9%	1.4%	1.1%	1.4%
Hypo/hyperglycemia, diabetes out of control		2.8%	2.3%	2.3%	2.3%
GI bleeding, obstruction, constipation, impaction		0%	0.7%	0.6%	0.7%
Dehydration, malnutrition		0%	0.3%	0.2%	0.3%
Urinary tract infection		1.0%	1.7%**	1.6%*	1.7%*
IV catheter-related infection or complication		0.6%	1.7%**	1.3%*	1.7%**
Wound infection or deterioration		1.8%	2.9%**	3.0%**	2.9%**
Uncontrolled pain		0.8%	1.0%	0.7%	1.0%
Acute mental/behavioral health problem		0.0%	0.5%	0.3%	0.5%
Deep vein thrombosis, pulmonary embolus		0.0%	0.3%	0.2%	0.3%
Other than above reasons		2.8%	4.0%**	3.4%*	4.0%**
UK - Reason unknown		4.8%	4.8%	5.3%	4.8%
<b>Inpatient Facility Admission</b>					
Hospital		25%	28%**	28%**	28%**
Nursing Home		2%	2%	2%	2%
Rehab Facility		1%	2%	2%	2%
Hospice		2%	1%	1%	1%

OCS HomeCare		Hospitalization and Emergent Care (cont.)			
Prepared for:	OCS Home Health Agency	Provider Number:		999999	
Data Represents:	Ends of care between 3/1/2010 and 3/31/2010				
Measure	Page 2	Your Results	State Norm	Regional Norm	National Norm
<b>Patient Discharge Disposition</b>					
Remained in comm. without formal assistance		65%	60%**	68%*	60%**
Remained in comm. with formal assistance		6%	10%**	3%*	10%**
Transferred to non-institutional hospice		0%	0.4%	0.7%	0.4%
Unknown because patient moved		2%	1%	0.5%	1%
UK - Other unknown		0%	0.3%	0.2%	0.3%
<b>Reason for Hospitalization</b>					
Meds: improper admin, side effects, toxicity		0.8%	0.7%	0.6%	0.7%
Injury caused by fall		1.8%	2.7%**	2.8%**	2.7%**
Respiratory infection		0%	1.0%	0.8%	1.0%
Other respiratory problem		0%	0.7%	0.4%	0.7%
Heart failure		1.4%	2.0%**	1.6%*	2.0%**
Cardiac dysrhythmia		0.8%	0.7%	0.3%	0.7%
Myocardial infarction		0.4%	0.8%	0.9%	0.8%
Other heart disease		0.3%	0.5%	0.6%	0.3%
Stroke (CVA) or TIA		0.9%	1.4%	1.1%	1.4%
Hypo/hyperglycemia, diabetes out of control		2.8%	2.3%	2.3%	2.3%
GI bleeding, obstruction, constipation, impaction		0%	0.7%	0.6%	0.7%
Dehydration, malnutrition		0%	0.3%	0.2%	0.3%
Urinary tract infection		1.0%	1.7%**	1.6%*	1.7%*
IV catheter-related infection or complication		0.6%	1.7%**	1.3%*	1.7%**
Wound infection or deterioration		1.8%	2.9%**	3.0%**	2.9%**
Uncontrolled pain		0.8%	1.0%	0.7%	1.0%
Acute mental/behavioral health problem		0.0%	0.5%	0.3%	0.5%
Deep vein thrombosis, pulmonary embolus		0.0%	0.3%	0.2%	0.3%
Other than above reasons		2.8%	4.0%**	3.4%*	4.0%**
UK - Reason unknown		4.8%	4.8%	5.3%	4.8%
<b>Reason for Nursing Home</b>					
Therapy services		0%	0.6%	0.7%	0.6%
Respite care		0%	0.4%	0.2%	0.4%
Hospice care		0%	0.8%	0.4%	0.5%
Permanent placement		0%	0.6%	0.7%	0.6%
Unsure for care at home		0%	0.4%	0.2%	0.4%
Other		0%	0.4%	0.2%	0.4%
UK - Unknown		0%	0.8%	0.4%	0.5%

- REPORT HIGHLIGHTS:**
- Tracks Emergent Care & Hospitalization, with detailed reasons
  - Tracks Inpatient Facility Admission, Nursing Home Admission and Patient Discharge Disposition
  - Monthly and/or Quarterly reporting available
  - Benchmark Agency score against State/Region/National norms
  - Norms for previous timeframes will be recalculated daily
  - Includes patients with EOC for T/D, T/ND or Discharge

OCS HomeCare		Hospitalization and Emergent Care			
Prepared for:	OCS Home Health Agency	Provider Number:		999999	
Data Represents:	Ends of care for 3/1/2010 through 3/31/2010				
Measure	Your Results	State Norm	Regional Norm	National Norm	
<b>Summary</b>					
Patients Included	31	106	119	59,106	
Used hospital ED without hospital admission	19.4%	4.7%	5.0%	4.0%**	
Acute Care Hospitalization	77.4%	33.0%	31.9%	28.0%**	
Discharged Home	16.7%	65.7%	66.9%	68.8%**	
<b>Emergent Care</b>					
Used hospital ED without hospital admission	19.4%	4.7%	5.0%	4.0%**	
Used hospital ED with hospital admission	32.3%	19.8%	17.6%	17.3%**	
Unknown	0.0%	4.7%	4.2%	0.9%	
<b>Emergent Care Reason</b>					
Meds: improper administration, side effects, toxicity	3.2%	0.0%	0.0%	0.3%**	
Injury caused by fall	9.7%	0.0%	0.0%	1.3%**	
Respiratory infection	0.0%	0.9%	0.8%	2.2%**	
Other respiratory problem	0.0%	2.8%	2.5%	2.2%	
Heart failure	6.5%	0.0%	0.0%	1.7%**	
Cardiac dysrhythmia	0.0%	0.0%	0.0%	0.6%	
Myocardial infarction or chest pain	0.0%	0.9%	0.9%	0.9%**	
Other heart disease	0.0%	0.0%	0.0%	0.4%	
Stroke (CVA) or TIA	0.0%	0.9%	0.8%	0.5%	
Hypo/hyperglycemia, diabetes out of control	0.0%	0.9%	0.8%	0.4%	
GI bleeding, obstruction, constipation, impaction	0.0%	0.9%	0.8%	0.8%	
Dehydration, malnutrition	0.0%	2.8%	2.5%	0.9%	
Urinary tract infection	0.0%	1.9%	1.7%	1.0%	
IV catheter-related infection or complication	0.0%	0.0%	0.0%	0.1%	
Wound infection or deterioration	3.2%	0.0%	0.0%	0.8%	
Uncontrolled pain	0.0%	0.0%	0.0%	1.0%	
Acute mental/behavioral health problem	3.2%	3.8%	3.4%	0.5%**	
Deep vein thrombosis, pulmonary embolus	0.0%	0.0%	0.0%	0.3%	
Other than above reasons	12.9%	7.5%	6.7%	7.0%	
UK - Reason unknown	0.0%	3.8%	3.4%	1.2%	
<b>Inpatient Facility Admission</b>					
Hospital	77.4%	33.0%	31.9%	28.0%**	
Nursing Home	0.0%	0.0%	0.0%	0.5%	
Rehab Facility	0.0%	0.0%	0.0%	0.3%	
Hospice	0.0%	0.0%	0.0%	0.2%	

- EXAMPLES FOR USE:**
- Track and compare norms for Emergent Care and Reasons for Emergent Care
  - Track and compare norms for ACH and reasons for ACH
  - Track Inpatient Facility Admission, Nursing Home Admissions, Patient Discharge Disposition
  - Marketing to referral sources
  - Patient population and Telehealth clients
  - HHQI/CMS Best Practice Intervention for Reducing Acute Care Hospitalization



\* Difference is statistically significant. Likelihood that the difference is due to chance is 10% or less  
 \*\* Difference is statistically significant. Likelihood that the difference is due to chance is 5% or less

## Slide 4

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**s3** there is no fly in here...:) just the square  
sblockberger, 5/4/2010

# Additional Training

## **OCS e-Learning Network**

<http://marketing.ocsys.com/e-learning.asp>

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